

aetna : GOVERNMENT OF THE DISTRICT OF COLUMBIA Health Network OnlySM - Aetna HMO Plan

Coverage for: Individual + Family | Plan Type: HMO



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, https://www.aetna.com/sbcsearch/getpolicydocs?u=080600-110020-012586 or by calling 1-800-370-4526. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 1-800-370-4526 to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|---|---|
| What is the overall deductible? | \$0. | See the Common Medical Events chart below for your costs for services this <u>plan</u> covers. |
| Are there services covered before you meet your deductible? | No. | You will have to meet the <u>deductible</u> before the <u>plan</u> pays for any services. |
| Are there other deductibles for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | In- <u>Network</u> : Individual \$4,000 / Family \$8,000. | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit?</u> | Premiums, balance-billing charges & health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> . |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See http://www.aetna.com/docfind or call 1-800-370-4526 for a list of in- network providers . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider before</u> you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the specialist you choose without a referral. |



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| | | What You Will Pay | | | |
|---|--|---|---|---|--|
| Common Medical Event | Services You May Need | In-Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Importar Information | |
| | Primary care visit to treat an injury or illness | \$10 <u>copay</u> /visit | Not covered | No charge for in- <u>network</u> Virtual Primary Care telemedicine <u>provider</u> visits for certain services. | |
| If you visit a health care | Specialist visit | \$25 <u>copay</u> /visit | Not covered | None | |
| provider's office or clinic | Preventive care /screening /immunization | No charge | Not covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. | |
| If you have a test | Diagnostic test (x-ray, blood work) | No charge | Not covered | None | |
| ii you nave a test | Imaging (CT/PET scans, MRIs) | No charge | Not covered | None | |
| | Preferred generic drugs | Copay/prescription: \$20 (retail & mail order) | Not covered | Covers 30 day supply (retail), 31-90 day supply (mail order). Includes contraceptive drugs & | |
| | Preferred brand drugs | Copay/prescription: \$40 (retail & mail order) | Not covered | devices obtainable from a pharmacy, oral & injectable fertility drugs. No charge for preferred | |
| If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.aetnapharmacy.com/a dvancedcontrolaetna | Non-preferred generic/brand drugs | Copay/prescription: \$55 (retail & mail order) | Not covered | generic FDA-approved women's contraceptives in-network. Review your formulary for prescriptions requiring precertification or step therapy for coverage. Copay/prescription for insulin, deductible doesn't apply: \$25 (preferred) and \$30 (non-preferred) for each 30 day supply. Your cost will be higher for choosing Brand over Generics. Maintenance drugs- after two retail fills, you are required to fill a 90-day supply at a participating mail service pharmacy or at selected participating retail providers. | |
| | Specialty drugs | Applicable cost as noted above for generic or brand drugs | Not covered | First prescription fill at a retail pharmacy or specialty pharmacy. Subsequent fills must be through the Aetna Specialty Pharmacy Network. | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | \$50 <u>copay</u> /visit | Not covered | None | |

| | | What You Will Pay | | |
|--|---|---|---|--|
| Common Medical Event | Services You May Need | In-Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | Physician/surgeon fees | No charge | Not covered | None |
| If you need immediate | Emergency room care | \$200 <u>copay</u> /visit | \$200 <u>copay</u> /visit | Out-of-network emergency use paid the same as in-network. No coverage for non-emergency use. |
| If you need immediate medical attention | Emergency medical transportation | No charge | No charge | Out-of-network emergency use paid the same as in-network. Non-emergency transport: not covered, except if pre-authorized. |
| | <u>Urgent care</u> | \$20 copay/visit | Not covered | No coverage for non-urgent use. |
| If you have a | Facility fee (e.g., hospital room) | \$100 copay/stay | Not covered | None |
| hospital stay | Physician/surgeon fees | No charge | Not covered | None |
| If you need mental health, | Outpatient services | Office: \$10 copay/visit; other outpatient services: no charge | Not covered | None |
| behavioral health, or substance abuse services | Inpatient services | \$100 <u>copay</u> /stay | Not covered | None |
| | Office visits | No charge | Not covered | Cost sharing doos not spale for presenting |
| If you are pregnant | Childbirth/delivery professional services | No charge; except \$25 copay for initial visit to confirm pregnancy | Not covered | Cost sharing does not apply for preventive services. Maternity care may include tests and services described elsewhere in the SBC (i.e., |
| | Childbirth/delivery facility services | \$100 copay/stay | Not covered | ultrasound). |
| | Home health care | No charge | Not covered | None |
| | Rehabilitation services | \$10 copay/visit | Not covered | None |
| If you need help recovering or have other | Habilitation services | No charge | Not covered | None |
| | Skilled nursing care | \$100 copay/stay | Not covered | None |
| special health needs | Durable medical equipment | 50% coinsurance | Not covered | Limited to 1 <u>durable medical equipment</u> forsame/similar purpose. Excludes repairs formisuse/abuse. |
| | Hospice services | No charge | Not covered | None |
| If your child needs dental | Children's eye exam | \$10 copay/visit | Not covered | 1 routine eye exam/24 months. |
| or eye care | Children's glasses | No charge | No charge | \$100 maximum/24 months. |

080600-110020-012586 **Page 3 of 6**

| | | What You Will Pay | | |
|-------------------------|----------------------------|--|---|--|
| Common Medical Event | Services You May Need | In-Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | Children's dental check-up | Not covered | Not covered | Not covered. |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Dental care (Adult & Child)
- Hearing aids

Long-term care

Routine foot care

Weight loss programs

- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture 10 visits/calendar year for disease, injury & chronic pain.
- Bariatric surgery
- Chiropractic care 20 visits/calendar year.
- Infertility treatment Limited to the diagnosis & treatment of underlying medical condition, including artificial insemination & cryopreservation for iatrogenic infertility. Ovulation induction: 6 cycles/lifetime. Advanced reproductive technology: 3 courses of treatment/lifetime.
- Routine eye care (Adult) 1 routine eye exam/24 months.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: The District of Columbia Department of Insurance, Securities and Banking, (202) 727-8000, TTY: 711, http://disb.dc.gov/.

- For more information on your rights to continue coverage, contact the plan at 1-800-370-4526.
- If your group health coverage is subject to ERISA, you may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.
- For non-federal governmental group health <u>plans</u>, you may also contact the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>.
- If your coverage is a church <u>plan</u>, church <u>plans</u> are not covered by the Federal COBRA continuation coverage rules. If the coverage is insured, individuals should contact their State insurance regulator regarding their possible rights to continuation coverage under State law.

Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance</u> <u>Marketplace</u>. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete

information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

- If your group health coverage is subject to ERISA, you may contact Aetna directly by calling the toll-free number on your Medical ID Card, or by calling our general toll free number at 1-800-370-4526. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.
- The District of Columbia Department of Insurance, Securities and Banking, (202) 727-8000, TTY: 711, http://disb.dc.gov/.
- For non-federal governmental group health <u>plans</u>, you may also contact the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>.
- Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact Government of the District of Columbia Office of Health Care Ombudsman and Bill of Rights, One Judiciary Square, 441 4th Street, NW, 250 North Washington, DC 20001, Phone: (202) 724-7491, Toll-Free: (877) 685-6391, TTY: 711, https://healthcareombudsman.dc.gov/, healthcareombudsman@dc.gov

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| The <u>plan's</u> overall <u>deductible</u> | \$0 |
|---|-------|
| Specialist copayment | \$25 |
| Hospital (facility) copayment | \$100 |
| Other copayment | \$0 |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost | \$12,700 |
|---------------------------------|----------|
| In this example, Peg would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$0 |
| Copayments | \$100 |
| Coinsurance | \$0 |
| What isn't covered | |
| Limits or exclusions | \$60 |
| The total Peg would pay is | \$160 |

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

The plan's overall deductible \$0
Specialist copayment \$25
Hospital (facility) copayment \$100
Other copayment \$0

This EXAMPLE event includes services like:

Primary care provider office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Diabetic supplies (glucose meter)

| Total Example Cost | \$5,600 |
|---------------------------------|---------|
| In this example, Joe would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$0 |
| <u>Copayments</u> | \$1,000 |
| <u>Coinsurance</u> | \$0 |
| What isn't covered | |
| Limits or exclusions | \$20 |
| The total Joe would pay is | \$1,020 |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| | The plan's overall deductible | \$0 |
|---|-------------------------------|-------|
| 1 | Specialist copayment | \$25 |
| | Hospital (facility) copayment | \$100 |
| | Other copayment | \$0 |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

<u>Diagnostic test</u> (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|---------------------------------|---------|
| In this example, Mia would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$0 |
| <u>Copayments</u> | \$300 |
| <u>Coinsurance</u> | \$0 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$300 |

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: 1-800-370-4526.

Assistive Technology

Persons using assistive technology may not be able to fully access the following information. For assistance, please call 1-800-370-4526.

Smartphone or Tablet

To view documents from your smartphone or tablet, the free WinZip app is required. It may be available from your App Store.

TTY:**711**

| English | To access language services at no cost to you, call 1-800-370-4526. | |
|--------------------------------|--|--|
| Amharic | የቋንቋ አንልባሎቶችን ያለክፍያ ለማግኘት፣ በ 1-800-370-4526 ይደውሉ፡፡. | |
| Arabic | للحصول علىخدمات لغوية دونتكلفة،الرجاء الاتصالعلى الرقم 4526-370-800-1 | |
| Armenian | ԱնվՃար լեզվական ծառայություններից օգտվելու համար զանգահարեք 1-800-370-4526 հեռախոսահամարով։ | |
| Carolinian (Kapasal Falawasch) | ngere aukke ghut alillis reel kapasal Falawasch au fafaingi tilifon ye 1-800-370-4526. | |
| Chamorro | Para un hago' i setbision lengguåhi ni dibåtde para hågu, ågang 1-800-370-4526. | |
| Chinese Traditional | 如欲使用免費語言服務,請致電 1-800-370-4526. | |
| Cushitic-Oromo | Tajaajiiloota afaanii garuu bilisaa ati argaachuuf, bilbili 1-800-370-4526. | |
| French | Afin d'accéder aux services langagiers sans frais, composez le 1-800-370-4526. | |
| French Creole (Haitian) | Pou jwenn sèvis lang gratis, rele 1-800-370-4526. | |
| German | Um auf für Sie kostenlose Sprachdienstleistungen zuzugreifen, rufen Sie 1-800-370-4526 an. | |
| Greek | Για να επικοινωνήσετε χωρίς χρέωση με το κέντρο υποστήριξης πελατών στη γλώσσα σας, τηλεφωνήστε στον αριθμό 1-800-370-4526. | |
| Gujarati | તમારે કોઇ જાતના ખર્ય વનાિ ભાષાની સેપ્ખિની પહોોર્ માટે, કોલ કરો 1-800-370-4526. | |
| Hindi | आपके लिए बिना किसी कीमत के भाषा सेवाओं का उपयोग करने के लिए, 1-800-370-4526 पर कॉल करें।. | |
| Hmong | Xav tau kev pab txhais lus tsis muaj nqi them rau koj, hu 1-800-370-4526. | |
| Italian | Per accedere ai servizi linguistici, senza alcun costo per lei, chiami il numero 1-800-370-4526. | |
| Japanese | 言語サービスを無料でご利用いただくには、1-800-370-4526 までお電話ください。 | |
| Karen | လ၊တၢ်ကမၤန ၢ် က ်စ အတၢ်မၤစၢၤ အတၢ်ဖံးတၢ်မၤတဖ်ာလ၊ တအာ်ဒံးအပၤလၢကဘာ်ဟာ်အၤအဂၢ်ဘာ်နာ် ကံး 1-800-370-4526 တကၢ်. | |
| Korean | 무료 언어 서비스를 이용하려면 1-800-370-4526 번으로 전화해 주십시오. | |
| Laotian | ເພື່ອເຂົ້າໃຊ້ການບໍລິການພາສາໂດຍບໍເສຍຄ່າຕໍ່ກັບທ່ານ, ໃຫ້ໂທຫາເບີ 1-800-370-4526. | |
| Mon-Khmer Cambodian | ដ លីមុបីទទួលបានដវោកមុមភាសាដ លឥតគិតថលម្រៃរាប់ដហេកអុនករូ មុដហៅទូរពែទដហៅកាន់ដលខ 1-800-370-4526 ។ | |
| Navajo | T'áá ni nizaad k'ehjí bee níká a'doowol doo b ááh ílínígóó ko j į′ hólne' 1-800-370-4526. | |
| Pennsylvanian-Dutch | Um Schprooch Services zu griege mitaus Koscht, ruff 1-800-370-4526. | |

| Persian-Farsi | هر ام ^ش اب ،ناگ <i>ی</i> ار روط مب ناببز تامدخ مب یسرتسد یارب 370-4526 دیریگب سامت |
|-----------------|--|
| Polish | Aby uzyskać dostęp do bezpłatnych usług językowych proszę zadzwonoć 1-800-370-4526. |
| Portuguese | Para acessar os serviços de idiomas sem custo para você, ligue para 1-800-370-4526. |
| Punjabi | ਤੁਹਾਡੇ ਲਈ ਬਨਿਾਂ ਬਸਿੇ ਮਿਤ ਵਾਲੀਆਂ ਭਾਸ਼ਾ ਸੇਵਾਵਾਂ ਦੀ ਵਰਤੋਂ ਰਿਨ ਲਈ, 1-800-370-4526 'ਤੇ ਫ਼ੋਨ ਰਿੈ। . |
| Russian | Для того чтобы бесплатно получить помощь переводчика, позвоните по телефону 1-800-370-4526. |
| Samoan | Mo le mauaina o auaunaga tau gagana e aunoa ma se totogi, vala'au le 1-800-370-4526. |
| Serbo-Croatian | Za besplatne prevodilačke usluge pozovite 1-800-370-4526. |
| Spanish | Para acceder a los servicios de idiomas sin costo, llame al 1-800-370-4526. |
| Syriac-Assyrian | : ﴿ معبع، ١-800-370-4526. ﴿ معبع حقبه ﴿ معبع حقبه ﴿ معابع مع |
| Tagalog | Para ma-access ang mga serbisyo sa wika nang wala kayong babayaran, tumawag sa 1-800-370-4526. |
| Thai | หากท่านต้องการเข้าถึงการบริการทางด้านภาษาโดยไม่มีค่าใช้จ่าย โปรดโทร 1-800-370-4526. |
| Ukrainian | Щоб отримати безкоштовний доступ до мовних послуг, задзвоніть за номером 1-800-370-4526. |
| Vietnamese | Nếu quý vị muốn sử dụng miễn phí các dịch vụ ngôn ngữ, gọi số 1-800-370-4526. |