



# Healthier happens anytime, anywhere with CVS Virtual Care®

From wellness visits and quick care to mental health support, we've got your back. Once you tell us what you need, we'll connect you with trusted, in-network providers so you can schedule a virtual visit. You can use CVS Virtual Care along with your traditional network providers.

Most primary care and mental health visits are available within a week.

You can access 24/7 care through our virtual clinic.

Some benefits **starting at \$0** depending on your health plan and deductible.\*

## CVS Virtual Care is here for:



### 24/7 Care

Virtually connect quickly and easily with a licensed provider for minor illnesses and injuries.



### Mental health services

Talk with a therapist about your anxiety or stress. Or schedule with a psychiatric mental health nurse practitioner (PMHNP) for diagnosis, treatment and medication management.



### Primary care services

Book a new patient visit within days with your selected provider

For easy and accessible patient support services, call **1-866-211-5678**.

\*FOR \$0 BENEFIT COSTS: Members enrolled in qualified high-deductible health plans must meet their deductible before receiving covered non-preventive services at no cost-share.

See more details on the other side.



## 24/7 Care

(24/7 Access)

**For adults and children over 18 months**

Get treatment for:

- Coughs, colds, flu and strep
- Joint, head, and stomach pain
- Infections (ear, sinus, skin, UTI)
- Medication refills
- And more



## Mental health services

(8am to 7:30pm local time)

**For adults and children aged 13 and up\***

Get treatment for:

- Anxiety and mood disorders
- Depression screening
- Medication management
- Support with stress, life adjustments and conflict resolution
- Sleep and related health behaviors
- And more



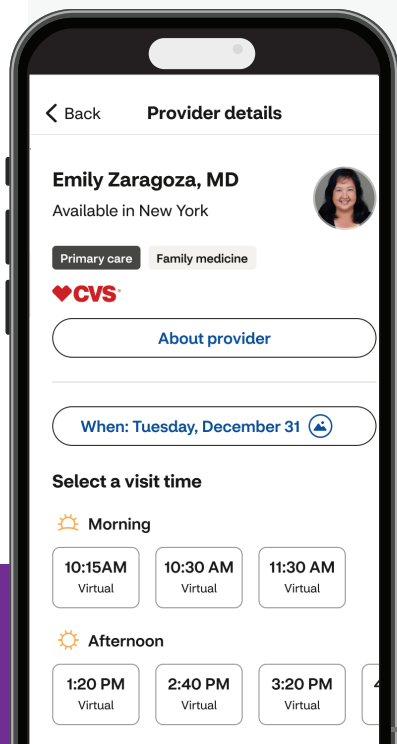
## Primary care services

(7am to 7pm local time)

**For adults ages 18 and up**

Get treatment for:

- Chronic illnesses (asthma, diabetes)
- Sick care
- Wellness and annual health assessment
- Follow-ups from in-person visits
- Medication adjustments and refills
- No-cost Welcome Kit that includes a blood pressure and heart rate monitor



### Some visits starting at zero dollars\*

Get coordination of in-person care, when needed, at nearby MinuteClinic® locations\* or in-network provider clinics.

### Schedule a virtual primary care visit quickly and easily

You get to choose your provider and enjoy flexible appointments that work with your busy lifestyle.



### Get started today

Scan the QR code or go to **[CVS.com/virtual-care](https://CVS.com/virtual-care)** to register and schedule an appointment.

\*FOR MENTAL HEALTH SERVICES RESTRICTIONS: Adolescent mental health services are limited to counseling only. Mental health medication management and psychiatry services remain available only for adults 18+.

\*FOR \$0 IN-PERSON CARE: Members enrolled in qualified high-deductible health plans must meet their deductible before receiving covered non-preventive services at no cost-share.

\*FOR CARE AT MINUTECLINIC LOCATIONS: MinuteClinic® in-person services are not included with this product and are subject to plan benefit. For a list of participating walk-in clinics, use our online provider search tool. Includes select MinuteClinic services. Not all MinuteClinic services are covered or may be covered at negotiated contract rates. Not available in all states. Walk-in appointments aren't guaranteed. Online scheduling recommended. Check your plan documents for more detail. Members enrolled in qualified high-deductible health plans must meet their deductible before receiving covered primary care or non-preventive services at no cost-share. Subject to change.

**Aetna® is the brand name used for products and services provided by one or more of the Aetna group of companies, including Aetna Life Insurance Company and its affiliates (Aetna). Aetna is part of the CVS Health® family of companies.**

CVS Virtual Care services are only available in the USA. Limitations may apply based on services and location. Controlled substances not prescribed. Members enrolled in qualified high-deductible health plans must meet their deductible before receiving covered non-preventive services at no cost-share. Adolescent mental health services are limited to Counseling only; Mental Health Medication Management and Psychiatry services remain available only for adults 18+. Refer to **[Aetna.com](https://Aetna.com)** for more information about Aetna plans and for a full list of participating providers. For legal disclaimers, visit **[aetna.com/disclaimers](https://aetna.com/disclaimers)**